

Greetings Northeast High School families,

I understand that some of you are having trouble accessing the pre-opening of school survey about school options. It is VERY IMPORTANT that you do complete the survey prior to July 6th, so I hope these instructions will help.

Please complete a student-specific school survey to assist in the planning for the learning needs of your child. The two question survey may be accessed by logging into your child's Single Sign On Launchpad at [sso.browardschools.com](https://sso.browardschools.com) OR [browardschools.com/virtual counselor](https://browardschools.com/virtual-counselor)---this is where you found your child's report card.

**Option 1**- If you use [sso.browardschools.com](https://sso.browardschools.com)

User ID : student number

Password: Pmm/dd/yyyy birth date format with a P (Example P02/12/2004)

Click on the Virtual Counselor icon ( you may have to search for it on the SSO tab bar) Once you click on the Virtual Counselor icon, it should log you in automatically. If you are asked to sign in to Virtual Counselor, please use the following

User ID- student number

Password: mm/dd/yyyy birth date format ( example -02/12/2004)

You can change the password with a password reset button or ask your child for the password as they may have changed it from their birth date. Once you log into Virtual Counselor, you will see the survey

**Option 2** - If you go directly to Virtual Counselor and not through SSO use----  
<https://www.browardschools.com/virtualcounselor>

User ID- student number

Password- mm/dd/yyyy birthdate format

NOTE: your child could have changed the password

NOTE: Virtual Counselor performs best when you use recent versions of Firefox or Chrome on a PC. Mac Users should use Firefox.

Have a wonderful holiday weekend and stay healthy!

